

## What makes NaturalAssistant unique

**NaturalAssistant** stands out as a virtual assistant able to understand natural language and to engage the user in a dialogue

### Unlimited Queries

**NaturalAssistant**, thanks to its linguistic technology, is able to understand any query, not only a certain number of queries, but also to redirect the user to the document or web page that responds to that query. This allows to have a full coverage of the available contents. It also allows the users to query using their own words, such as "I want to know what policies provide the best coverage for car accidents," and to obtain good results even if the query doesn't match the exact text of the information.

### Content Reuse

**NaturalAssistant**, through its integration with third-party applications, allows to reuse all the content already developed by the client as a knowledge base to respond queries. In this way, it will only be necessary to invest in developing new content when the client considers it necessary and avoids duplication of information (the one on the web and the one needed by the virtual assistant), as it happens in other applications, to be able to answer users' queries.

### Immediate access to new contents

Thanks to **NaturalAssistant**, users will be able to query for any new content (promotions, advertisements, etc.) as soon as the content is published, without requiring that someone that knows the system updates the content, which means big savings in maintenance.



### Minimum maintenance cost

**NaturalAssistant** automates the start up processes of your virtual assistant and reduces the timing to a minimum, to the point where it can be working in a week, thanks to an effective implementation process. In addition, the client can do the maintenance because **NaturalAssistant** does not require the duplication of the content for your assistant and you do not need to code new queries because **NaturalAssistant** understands any query.

### Multilinguality

**NaturalAssistant** is available in Spanish, English, Basque, French, Catalan and Valencian. Other languages in development are Portuguese, German, and Italian.

